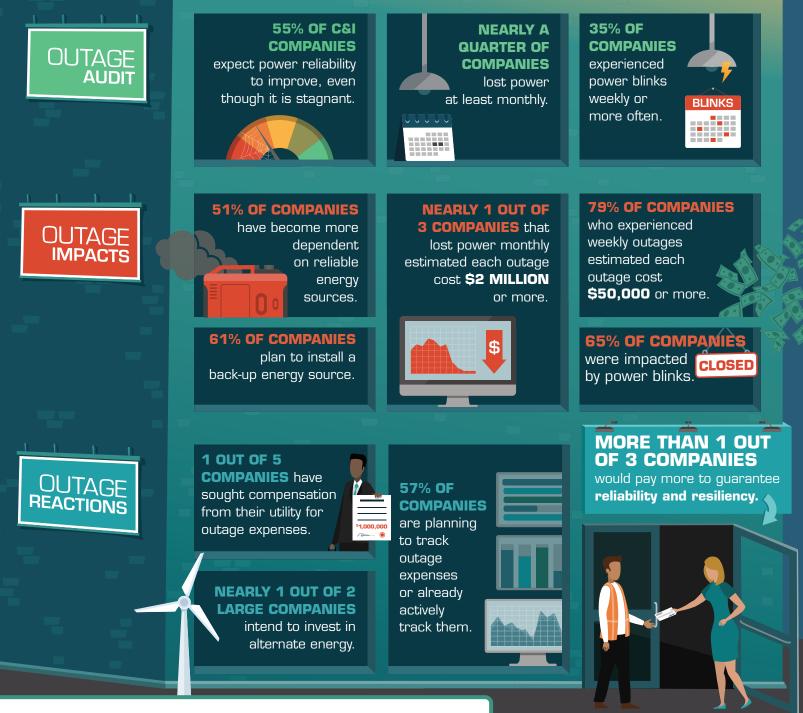


## State of Commercial and Industrial Power Reliability

## **SURVEY SNAPSHOT**

S&C surveyed 255 key power decision-makers from commercial and industrial (C&I) companies across the United States to delve into their power-reliability perspectives. The average annual revenue for these companies is **\$4 billion**, representing a considerable portion of the economy.



## Reliability is stagnant, yet C&I companies expect it to improve.

This rift between reliability, stagnancy, and C&I expectations for improvement, as well as powerful outage impacts, are triggering C&I companies to pay more for guaranteed reliability and resiliency, invest in back-up or alternative energy sources, and seek compensation for outage expenses from utilities.

Want to talk about your reliability concerns?



